

Soteris Karagiorgis

IT Infrastructure Manager | Microsoft Certified Trainer

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Profile

Personal

I'm an experienced IT professional who have worked for a private cloud provider which offered IT services to financial institutions, as well as at a Tier III, ISO and PCI DSS certified datacenter. Although I am deeply invested in Microsoft's ecosystem, having acquired several professional certifications, I have a wide background which includes Linux System Administration, Networking, Web Development, and Security. I am also a Microsoft Certified Trainer (MCT), where I teach Windows Server, Azure and Office 365.

Certifications

Cobit 5 Foundation	ISACA, Governance and Management of Enterprise IT.
MCP	Microsoft Certified Professional.
MCSA	Microsoft Certified Solutions Associate: Windows Server 2012.
MCSA	Microsoft Certified Solutions Associate: Office 365.
MCSE	Microsoft Certified Solutions Expert: Cloud Platform and Infrastructure.
MCSE	Microsoft Certified Solutions Expert: Private Cloud.
MCSE	Microsoft Certified Solutions Expert: Server Infrastructure.
VMSP	Veeam Availability Suite v9.5.
VMSP	Veeam Management Pack v8 for System Center.
VMTSP	Veeam Availability Suite v9.5.
VMTSP	Veeam Management Pack v8 for System Center.
MCT	Microsoft Certified Trainer.

Work Experience

Matworks LTD - IT Infrastructure Manager

01.2019 - Today

Responsible for defining, planning and implementing the IT and network strategies across the company as well as mentoring and developing a growing IT engineering team.

Plan, direct, and coordinate the design, installation, and connectivity of computer systems and network infrastructure to ensure the stable operation of the organization's IT assets.

Ensure that robust IT disaster recovery and business continuity processes and the associated documentation are in place.

Accountable for the successful delivery of Infrastructure, Networking, Database and middleware solutions for the company.

Design, oversee the implementation and maintenance of core infrastructure solutions (Compute, Storage and Networking), as well as communication, backup and security for the company.

Ensure that all IT Systems are secured, patched, up to date and are able to provide for the Business needs of the company.

Develop and build relationships with IT and with senior level executives.

Lead and participate in Application and Infrastructure support processes for high profile, mission critical applications.

Provide guidance and training to junior members of the team.

Negotiate with vendors, outsourcers, and contractors to secure network products and services.

Matworks LTD - Senior Systems Engineer

06.2018 - 12.2018

Windows/Linux Server System Administration, Active Directory, NLB, Hyper-V Clusters, DHCP, DNS, WSFC, IIS, Group Policy, VMWARE ESXi & Hyper-V Administration, Veeam Backup and Replication, Kaspersky Security Console, AD FS, Exchange, File Server, WSUS, Proxy, VPN, Terminal Services, Skype for Business, AD CS.

CloudLayer8 LTD (cl8.com) - Senior Systems Engineer

09.2016 - 05.2018

Windows/Linux Server System Administration, Active Directory, NLB, Hyper-V Clusters, DHCP, DNS, WSFC, IIS, Group Policy, VMWARE ESXi & Hyper-V Administration, Veeam Backup and Replication, Kaspersky Security Console, AD FS, Exchange, File Server, WSUS, Proxy, VPN, Terminal Services, Skype for Business, AD CS.

Pine Management LTD - IT Administrator

05.2015 - 08.2016

1st and 2nd level support, Windows/Linux Server System Administration, Active Directory, Group Policy, DNS, DHCP, WSUS, Terminal Services, VMWARE ESXi Administration, Group Policy, Terminal Services, Lync, Exchange.

Web Developer / Designer

10.2013 - 08.2016

Website Design and Development, Responsive Web Design, Domain Name Management, SEO.

S.K. OrangeNote - Computer Technician

03.2008 - 04.2015

Computer Sales and Repairs, Format, Data Backup, OS and Software Installation and Configuration, Setting up Networking Equipment and Peripherals for Home and Small Office Environments. Support and Consulting.

Military Service

06.2002 - 08.2004

I did my Military Service in Cyprus for 2 years. Anti-Aircraft Artillery Unit.

Skills

Technical

Advanced Windows server Administration (teaching).
Advanced knowledge of core infrastructure roles in Windows server (DNS, DHCP, WSFC, WSUS, WDS, NLB, RDS, RRAS - VPN, WAP, IIS, File Server)
Advanced knowledge of Linux server Administration.
Advanced knowledge of storage subsystems DAS, NAS, SAN (HPE Nimble, 3PAR, Huawei OceanStor)
Storage connectivity protocols, iSCSI, NFS, SMB.
Advanced knowledge of the Active Directory suite (teaching).
Advanced knowledge of Microsoft Azure and Office 365 (teaching).
Advanced knowledge of different Infrastructure Virtualization Technologies (Hyper-V and VMware Vsphere/Vcenter)
Advanced knowledge of PowerShell, Bash, AzureCLI and Azure PowerShell
Intermediate knowledge of Docker Containers in Windows and Linux, Kubernetes, AKS
Basic Cisco and Mikrotik devices configuration.
Distributed Version Control Systems: Git, Github, Gitlab.
Specialized Software: Microsoft Dynamics CRM, Manage Engine ServiceDesk Plus, Veeam Backup and Replication.

Languages

Greek	Native
English	Full Professional Proficiency

Education

BSc Electrical & Computer Engineer

09.2004 - Today

Democritus University of Thrace - Polytechnic School, Department of Electrical and Computer Engineering, Greece.

Some of the related courses were:

Introduction to Computer Science, Computer Networks, Operating Systems, Digital Systems and Microprocessors, Computer Security, Computer Programming in C, Programming for the web.

Thesis Project: Linux daemon to monitor and analyze network connections for traffic monitoring and security. Daemon written in C, web UI written in html, php/mysql. Source code available on Github.

Laniteio Lyceum A, High School

09.1999 - 06.2002

GPA 17.8 out of 20
Focused on Physics, Mathematics and Chemistry.

British Council GCE O' Level in English Language

09.1999 - 06.2002

Grade: B